

PURE Help Centre

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When I try to increase the volume on my DiscovR, it won't go all the way to its maximum level. Why does this happen?

Pure Support-UK - 2019-06-03 - [Troubleshooting](#)

It is quite likely the battery on your DiscovR has completely discharged or at a critical level. If there is a small amount charge left, the maximum audio level will be limited to 70% and your speaker may occasionally blink red three times in succession to indicate this low power state. Please reconnect your speaker to USB power and allow this to charge before listening again at higher volumes.