

PURE Help Centre

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Green Solid. Jongo is on/ Playing or ready to play



Green Pulsing. Indicates Jongo is in Wifi set up mode. You will also see this when the Jongo is booting up.



Solid dim amber. Unit is in sleep mode



Red rapid flash. When connecting to a wireless network if there is an error making the connection to your network



Red, green and amber cycle. Jongo is upgrading its software



Red Solid. Your A2, T2, T4 and T6 is off



Rapid blink amber. (No response with any button press) - this suggests the Wi-Fi software update has failed. To recover your Jongo click [here](#)



Amber blink twice. Maximum volume has been reached

