

PURE Help Centre

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Upgrade your Pure Connect app

Pure Support - UK - 2025-10-21 - [Apple\ Android Pure Connect App](#)

Upgrade your Pure Connect app

If you have the Pure Connect or Pure Lounge app (Android version 2.0.6 or lower or iOS version 2.X or lower) you will experience problems logging into the app. Please upgrade your mobile device to the latest version by checking the Apple App store or Google play for the latest version.