

# PURE Help Centre

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## Unable to multi-task when using the Pure Connect app? (Apple)

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### Unable to multi-task when using the Pure Connect app? (Apple)

If you want your Pure Connect App to play whilst you use other features of your Apple device you'll need a device that is 'multi-task' enabled. Multi-task support allows your Apple device to run more than one program or app at once and is featured in the following Apple devices:

iPod Touch G3  
iPod Touch G4  
iPhone 3GS (not 3G)  
iPhone 4  
iPhone 4s  
iPad



**Tip! You'll need to ensure your device is running iOS version 4.0 or above to to ensure successful multi-tasking.**