

# PURE Help Centre

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## Instructions for finding your Jongo and the Pure connect App software version

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### Instructions for finding your Jongo and the Pure connect App software version

**Check that your Jongo and Pure Connect App are running the latest firmware to ensure you experience the best from your product!**

#### How to check your App is up to date

On your mobile device you can check with the App store (Apple) or Google Play (Android device) if there are any updates available.

**Note:** if your Android device set to auto update the latest version should already be installed

#### Checking your Jongo family is on the latest software

On your mobile device log into the Pure Connect App select settings. On an Android device you will see a settings icon in the top right corner, on an Apple device settings is found on the bottom right.

Under my devices you will see the Jongs that are connected to your network. Click on **Jongo devices detected/discovered**. Now you will see a list of your Jongs. If you click one you will now see the software version.

If you click **Check for software updates** this will automatically update your Jongo if you are not on the latest software