

PURE Help Centre

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I've re-paired and the antenna and controller they still do not connect

Pure Support - UK - 2025-10-21 - [Highway 400/600](#)

If connection still fails then we suggest resetting your antenna to do this

1. Remove and re-insert the Highway power adapter into the 12v accessory socket
2. Within 5 seconds while the status LED is on use a paperclip or pen to press the reset button, the LED will now flash rapidly 3 times to indicate the reset has started.
3. You now need to follow the re-pairing instructions click [here](#) to start the process