

PURE Help Centre

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I could not set up my Jongo using the App

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You can retry connection by following the below steps

- Make sure Jongo is in range of your Wi-Fi network.
- Briefly press Jongo's Wi-Fi button. Jongo's power LED will start flashing green.
- From your setup device (i.e. the device you are reading this on), reselect Jongo's wireless network.
- Open your browser at 192.168.1.1 to restart Jongo Setup Manager.
- Carefully enter your Wi-Fi network details and **Save**.

Note: If for example your SSID is hidden or you require a static IP address for your Jongo please select **Advanced** where you can specify this