

PURE Help Centre

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802.11n network support

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Will my Pure internet radio operate on a 802.11 network?

Pure internet radios will work on some 802.11n networks, however they will run as an 802.11g client and you will not gain speed benefits associated from an 11n network. However, Pure internet radios don't actually need the additional speed offered by 11n networks to operate normally.

You may also be interested to know that you should gain the greater range offered on a 11n access point - even with the radio running as an 11g client, and any use of radios running as an 11g client will not impede the use of 11n clients on the same network.

Please note that we have had reports from some users that their radios are not operating correctly on their N networks. Symptoms tend to be seen as a failure to connect to the network even after entering correct network security keys. If you are having difficulty connecting your Pure device to your N network you should ensure your router is up to date with the latest version of firmware and that you are using the WPA encryption method to secure your network. You may need to revert your router to B\G if you are still having problems.